

Altiris Client Management Suite 7.1 Administration

COURSE DESCRIPTION

The *Altiris Client Management Suite 7.1 Administration* course is designed for the professional tasked with using Altiris Client Management Suite (CMS) to manage the software and hardware in their company. This five-day, instructor-led, hands-on course teaches students how to install, configure, and maintain CMS. Students learn how to use CMS's core processes, including collecting inventory, delivering software, and applying operating system patches. Students also learn how to use some reporting features in CMS to track and monitor their environment.

Delivery Method

Instructor-led

Duration

Five days

Course Objectives

By the completion of this course, you will be able to:

- Install and configure the core solutions.
- Install the core solution plug-ins on managed computers.
- Gather comprehensive data using the Symantec Management Agent and plug-ins.
- Set up schedules to automatically deliver packages and tasks to client computers.
- Analyze gathered data using predefined reports.

Who Should Attend

This course is for system administrators who will be installing software, taking inventory of computers, or deploying patches to managed computers.

Prerequisites

You should have working knowledge of Notification Server and have attended the *Symantec Management Platform 7.1 Administration* course. You should also have a basic understanding and working knowledge of Microsoft® Windows (2000, XP, 2003, Vista, and Windows 7).

Hands-On

This course includes practical exercises and labs using your own network or virtual computers that enable you to test your new skills and begin to transfer them into your working environment.

COURSE OUTLINE

Understanding the Client Management Suite

- Benefits of CMS 7.1
- What's new in CMS 7.1?
- Components of CMS
- Relationship between products

Installing and Configuring Client Management Suite

- Becoming familiar with installation requirements for Symantec Management Platform
- Learning about Symantec Installation Manager
- Installing core components on Win/Linux/Mac
- Installing and configuring component plug-ins

Symantec Management Console

- Accessing the Symantec Management Console
- Becoming familiar with the Symantec Management Console
- Customizing the Symantec Management Console

Installing and Setting Up the Component Plug-ins

- Overview of the plug-ins
- Installing the plug-ins
- Setting plug-in policies
- Learning about plug-in reporting
- Reviewing the plug-in data in the CMDB

Inventory Solution

- Inventory Solution overview
- Gathering inventory data
- Standalone inventory packages
- Custom inventory
- Baseline inventory
- Application Metering
- Inventory Solution reports

Software Management Solution

- Using Software Delivery
- Using Quick Delivery
- Managing software management tasks
- Delivering CMS 6.x software packages
- Software Portal
- Managing applications
- Viewing reports

Patch Management Solution

- Patch Management overview
- Software bulletins and updates
- Software Update agent
- Patch Management server tasks
- Patch Management reports



Troubleshooting Client Management Suite

- Client Management Suite troubleshooting tips
- Troubleshooting plug-ins
- Tracing logs